

Derby Refugee and Asylum Seeker Coordination (RASC) Meeting
COVID-19: Current Service Status
 (updated 18/3/20)

British Red Cross Refugee Support	<i>Reduced Service</i>
Telephone appointments only. Completing casework in “critical” areas – prioritising asylum support deadlines & appeals, safeguarding & protection-focused casework & anti-trafficking. Non-critical work paused, including drop-in.	01332 525 423 refugeeservicesderby@redcross.org.uk
Derby Refugee Advice Centre	<i>Reduced Service</i>
Emergency appointments available on Tuesdays and Thursdays (accessed by phone or email). No drop-in.	01332 347 497 drac2@hotmail.co.uk
British Red Cross International Family Tracing	<i>Reduced Service</i>
Urgent telephone appointments only. Tracing work continuing.	
Derby College ESOL at the St James Centre	<i>Reduced Service</i>
Continuing to see existing students but are not accepting any new referrals	
The Padley Group	<i>Reduced Service</i>
Open 8:30am – 1pm (Monday – Friday) and operating a door service at weekends	
Hope Centre	<i>Reduced Service</i>
Still providing food parcels & clothes with a valid voucher. Cafe is closed.	01332 341 189
Derby Libraries Reading Projects	<i>Closed until further notice</i>
Upbeat Communities (all activities at Overdale House)	<i>Closed until further notice</i>
Firm Foundations (Upbeat Communities)	<i>Closed until further notice</i>
JEM (Training)	<i>Closed until further notice</i>
Metropolitan Thames Valley	<i>Operating as usual</i>
Derby Host (Upbeat Communities)	<i>Operating as usual</i>
Welcome Boxes (Upbeat Communities)	<i>Operating as usual</i>
Syrian Resettlement (Upbeat Communities)	<i>Operating as usual</i>
Burton & Burton Solicitors	<i>Operating as usual</i>
Target Housing	<i>Operating as usual</i>
Community Living Trust	<i>Operating as usual</i>
Paragon Law	<i>Operating as usual</i>
Job Centre Plus (Derby City, Long Eaton & Ilkeston)	<i>Operating as usual</i>
WEA	<i>Operating as usual</i>
Migrant Help	<i>Operating as usual</i>
Rosehill Children’s Centre	<i>Operating as usual</i>
East Midlands Strategic Migration Partnership	<i>Operating as usual</i>

Please note: “Operating as usual” refers to continuity of service - these services may be being provided remotely

Please email any updates to this summary table to EdLyons@redcross.org.uk