

## **FOOD DISTRIBUTION IN DERBY DURING COVID19 (version 14/4/20)**

### **ORGANISATION**

Working under the auspices of the Derby Covid Community Response Hub (DCCRH), a subgroup of the Derby Food Forum Network has been asked to facilitate the temporary distribution of food. The main contact for this project is Paul Brookhouse (dffcc2020@gmail.com) and the project is organised as summarised below.

### **LOCAL FOOD DISTRIBUTION HUBS (LFDH)**

The following Local Food Distribution Hubs have been identified:

- ACT Alvaston Food Bank (at Allenton Surestart) – Cockayne Street, DE24 8XB. • Aspire (at St Mark's Community Centre) – Cornwall Road, DE21 6DJ.
- Derby City Mission – Normanton Road, DE1 2GW.
- Hope Centre – Curzon Street, DE1 1LL.
- Pakistan Community Centre – Harrington Street, Pear Tree, DE23 8PB.
- Mandela Centre (extra help for East European & Roma) – Pear Tree Road, DE23 8NQ.
- Salvation Army (with Littleover Churches) – Satellite Base.
- Sinfon Community Centre (with Doorways) – Swallowdale Road, DE24 9NT.
- Lonny Wilsoncroft Community Centre – Stepping Lane, DE1 1GL.
- West End Community Centre (with St Alkmunds) – Mackworth Road, DE22 3BL.

All these LFDHs are now operational except for the last two, which will start by 20 April. These locations are the places where food can be distributed from during the lockdown period at designated times; this is to comply with restrictions on movement of people. We have tried to identify places with the largest premises and existing expertise in administering food. None of these LFDHs are to be advertised through social media etc.

### **MANAGING DEMAND FOR FOOD**

Existing food banks will have discretion to continue to support people they already know who are in need. The process for all “new” recipients of food is:

- Recipients must make their request for food to the Derby Covid Community Response Hub (DCCRH) via covidsupport@communityactionderby.org.uk or 01332640000 (choose option 5).
- A referral will then be passed from the hub to a Local Ward Coordinator, who will aim to call the recipient within 24 hours to discuss needs and logistics. This will be based on priority need (excluding weekends).
- The Local Ward Coordinator will then email the most convenient Local Food Distribution Hub with details of the people in need. This information will include if the food needs to be delivered to the recipient's house, or if the recipient will collect.
- If a recipient requires ongoing food parcels, then they will need to call the hub each time so that it can be seen if any circumstances have changed.

## **REFERRAL CRITERIA**

The following is a summary of the provisional criteria that the DCCRH use when accepting a request for food:

- Individuals who are on a reduced salary or become unemployed due to Covid19.
- Individuals who have applied for universal credit and are waiting for their appointment. Advanced payments are available once registered.
- Individuals who are self-isolating due to Covid19 symptoms and don't have family/friend support or who are financially struggling.
- Low income families with children who normally have free school meals and do not have access to £25 per child voucher or who are still struggling.
- Vulnerable people due to mental health, severe learning difficulties or identified at risk non-health categories.
- Individuals who have no recourse to public funds and cannot access the existing emergency support on offer. This is only a brief summary of the criteria, and detailed explanations are available from Paul Brookhouse. The criteria are constantly under review so watch this space for further updates. It should be noted that people should not go to a food bank directly, since they need a referral from the DCCRH.

## **VOLUNTEERS**

Volunteers are also being co-ordinated through the Derby Covid Community Response Hub, who can be contacted at [covidsupport@communityactionderby.org.uk](mailto:covidsupport@communityactionderby.org.uk) or 01332 640000. Forms and guidance are available so that volunteers can be directed to a relevant role.

## **DONATING FOOD**

We are advising those who wish to donate food as follows:

- If you have food that you wish to donate, but you know of family or friends or neighbours who need food, then please deliver to them safely to minimise social interaction and leaving your home.
- If you don't know any of above then please contact your local food bank to see if you can donate directly to them.
- If you don't know any local food bank then please contact [covidsupport@communityactionderby.org.uk](mailto:covidsupport@communityactionderby.org.uk) or 01332 640000 who will happily point you in the direction of your most local food bank.
- Or alternatively take your donation to the food donation collection point at the Fan Zone area of the car park of Derby County Football Stadium on Mondays and Thursdays between 10am to 2pm, starting on Thursday 16 April. To minimise travelling, please note that food should only be dropped off here if the journey is part of an existing shopping trip or on the way to/from work.

## **FINANCE**

The majority of this project is being centrally funded. Any individual who would like to make a personal donation to help purchase food should email Paul Brookhouse (at [dfcc2020@gmail.com](mailto:dfcc2020@gmail.com)) with a number to call them on to discuss.